
5-year warranty

STAMSKIN TOP and STAMSKIN ZEN materials manufactured by Serge Ferrari are covered by the warranty for five (5) years for indoor and outdoor use.

1) Object of the warranty

STAMSKIN materials are covered by the warranty against any premature degradation of their essential characteristics, referred to hereunder, subject to normal indoor or outdoor usage:

- breaking strength of at least 70 % of its original value,
- tear strength of at least 70 % of its original value,
- uniform aging of colours of surfaces directly exposed to UV radiation.

2) Exclusions

Liability under the warranty is excluded, if damage results from:

- defects attributable to transportation, storage or handling conditions,
- errors of design, making-up, assembling or use in inappropriate conditions,
- improper usage,
- colour differences between parts exposed and unexposed to direct solar radiation,
- consequences of chemical or abrasive attacks, atmospheric pollution or accidental puncturing,
- presence of stains or rings caused by fatty or staining substances (fats, solar or industrial creams, balm or oils...),
- permanent transfer of certain colour agents, such as inks, permanent markers and other non-colorfast dyes used in clothing (i.e. blue jeans)
- improper or lack of regular maintenance,
- vandalism.

3) Warranty application conditions

The warranty takes effect on the day of delivery of STAMSKIN materials to the Serge Ferrari customer. The right to warranty only applies if the imperfections are reported by registered letter with acknowledgement of receipt to Serge Ferrari sas within a maximum time period of 30 calendar days of their occurrence. Furthermore, the goods invoice must have been fully settled in favour of Serge Ferrari.

If the material has not been purchased directly from Serge Ferrari, warranty claims must be addressed through the supplying wholesaler or fabricator.

After examination of the claim and agreement under the guarantees referred to in Clause 1 of the warranty and subject to the exclusions referred to in Clause 2 of the warranty, Serge Ferrari undertakes to exchange, purely and simply, the linear metres of products recognised as defective by Serge Ferrari in proportion to the number of years of usage since their date of purchase, based on an obsolescence ratio quoted hereunder. This warranty does not therefore cover the labour costs or those resulting from the making up, disassembling, reassembling and transportation operations. Furthermore, no monetary compensation is provided for under the terms of this warranty.

4) Rules governing coverage

	5-year warranty (% coverage)
1 st year	100
2 th year	80
3 th year	50
4 th year	30
5 th year	10

Ensure you have the document valid on the project date before activating the warranty.

Valid from the 15th of April 2014



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